

Dear <Guest>,

A Warm Regal Welcome to our Executive Club Floor

Welcome to Regal Airport Hotel and our Executive Club Floor.

With exclusive access to the Executive Club Lounge, which opens daily from 6:30 a.m. until 11:30 p.m., you will find an incomparable venue for your business discussions or having a drink for relaxation. The following complimentary amenities are served exclusively to our Executive Club Floor guests.

Food and Beverage Services in the Executive Club Lounge located on the 11th Floor:

6:30 a.m. to 11:00 a.m.	Deluxe Continental Breakfast
11:00 a.m. to 5:00 p.m.	Refreshments
5:00 p.m. to 8:00 p.m.	Evening Drinks

As our valued guest on the Executive Club Floor, you are also entitled to additional benefits listed below.

- Complimentary Wi-Fi
- Complimentary selected and daily replenished minibar items are ready in room for your enjoyment while 20% discount will be offered for other items or additional order
- Complimentary Welcome Fruit on arrival
- Complimentary use of the scheduled Regal shuttle bus service
- Complimentary long distance call service charge & local call and home direct call access
- Complimentary incoming fax and outgoing local fax services
- Complimentary use of Conference Room at Business Centre for the first two hours per stay (Advanced reservation is required)
- Complimentary pressing of a suit or 2 pieces of clothing per stay and shoe shine
- Complimentary 15 minutes Neck and Shoulder massage at OM Spa OR a refreshing massage oil (60ml) (Advanced reservation is required)
- Late check-out to 4:00 p.m. (subject to availability)
- 20% discount on Hotel selected services:
 - Food & beverage (excluding Regal Patisserie, Happy hours, and tobacco)
 - Laundry, dry-cleaning and additional pressing services
 - Spa / Massage / Beauty treatments at OM Spa
 - Business Centre service

The access to the Executive Club Lounge is exclusive to Club registered guests. Admission fee for accompanying visitors in the Lounge is offered at HK\$238+ per person per entry (limited to 2 persons).

We take pride in serving you and your guests at the Executive Club. Kindly turn your cell phones to silent or vibration mode while in the Lounge. Please be advised that children under 12 years of age are not permitted in the lounge unless they are under proper supervision and not disturbing other guests. If we can be of any assistance, please contact us at Extension 6315.

Once again, thank you for choosing Regal Hotels. May I wish you a very pleasant and enjoyable stay.

Yours sincerely,

Thelma Garcia Pesci
Executive Club Floor Manager